

VOLUNTEER FEEDBACK FORMS

We are trying to improve the way we work to provide a quality service inside and out. Your assistance is invaluable in helping us to do better, and it is appreciated. Thank you for taking the time to complete and return this survey.

Your answers are important to us and will be kept confidential.

If you would like further information about this survey, or to have someone call you and speak to you in person please provide your contact information below.

How many years have you served as a volunteer in our organisation?

1 2 3 4 5 More

Are you planning to stay as a volunteer?

YES NO

Comments: _____

How did you learn about your volunteer position?

Website Newspaper Recruited Other:

Position Description

Were you provided with a clear Position Description (PD)?

YES NO

Did you end up doing exactly what your Position Description said you would be doing?

YES NO

Did you end up doing more, or less, than your Position Description stated?

MORE LESS

If you have comments you'd like to share about your Position Description, please include them on the lines below.

Training

How many hours of training did you get?

1 2 3 4 5 More

Was this on-the-job training or a special training session?

On the Job Special Session

Was the training you received:

Excellent Good Fair Poor Received no training

Did your training prepare you for your job?

Very well Somewhat Didn't relate Received no training

If you have comments you'd like to share about your training, please include them on the lines below.

Supervision & Support

Did your direct supervisor provide adequate support?

YES NO

Did he/she make you feel like a valuable member of the team?

YES NO

Did you feel that the organisation as a whole supports volunteers?

YES NO

Did you feel that the organisation got as much from your service as we could have?

YES NO

If you have comments you'd like to share about your supervision, please include them on the lines below.

Awards and Recognition

Did you feel that your efforts were being recognized and appreciated?
YES NO

Did you receive an award for your service?
YES NO

Was the award you received sufficient?
YES NO

What kinds of recognition and awards would be most appealing to you?
T-shirt/Mugs/Ball/Caps/Patches/Gift Certificates/Passes/Other (Please Circle)

Feedback

Did you participate in the decision making as much as you would have liked to?
YES NO

Were your views on the project / organisation listened to?
YES NO

Suggestions: _____

Overall Satisfaction

Would you recommend our organisation to someone else?
YES NO

Were you treated like a regular staff member?
YES NO

If not, were you treated better or worse than regular staff?
BETTER WORSE

What types of perks would you like?

Please use the space below to make any comments about your experience that would help us to improve the volunteer experience for yourself and others.

THANKYOU!
