



Government of **Western Australia**
Department of **Finance**



Delivering Community Services in Partnership Policy

Launch Event

16 October 2018



AGENDA

- DCSP Policy Overview
- Planning in Partnership
- Panel discussion
- Networking



Government of **Western Australia**
Department of **Finance**



Delivering Community Services in Partnership Policy

Kate Ingham

Director Strategic Advisory Services
Government Procurement

Supporting Communities Commitments

1. Improve Procurement Processes

- Streamline procurement processes across government departments
- Provide improved funding security to the community services sector

2. Break Down Barriers

3. Measure Outcomes

4. Our Communities Report

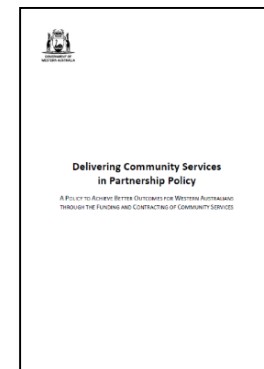


FaCS

Department of Finance
(Lead Agency)



Review and update of the
**Delivering Community Services
in Partnership Policy**
(introduced in 2011)

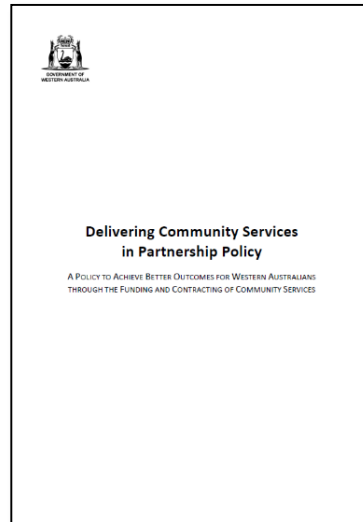


Delivering Community Services in Partnership (DCSP) Policy - July 2011

Key elements

Improve outcomes for all Western Australians

Genuine partnership between Public Authorities and the not-for-profit community sector



Principle based

Funding and contracting options to deliver **sustainable** community services

Reducing the administrative burden by using consistent procurement methods and templates

DCSP Policy Review – Engagement Process

STAKEHOLDER ENGAGEMENT PROCESS



Engagement Process Outcomes

DCSP Policy intent and partnership principles are excellent.

Opportunities for improvement

Need for **improved** and **consistent** **application** of the policy

Need for better **procurement planning** in service design, delivery and review

Improved **governance** and **accountability**

Include '**health and wellbeing**' – Partnership Principles

Consider **cultural** needs and preferences

Genuine and consistent **stakeholder engagement** and **collaboration** between both sectors

Greater involvement of **service users** in the **planning** and **co-design** of services

Outcomes measurement framework

Management of **intellectual property**



DCSP Policy Review – Finalisation

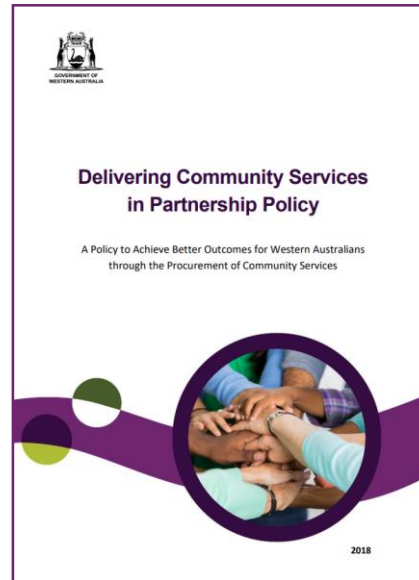
APPROVAL PROCESS

Engagement Process



Updated DCSP Policy – Effective 1 October 2018

Key elements



Improved **partnership principles** and **behaviours**

Increased use of data

Integrated services

Cultural needs and preferences

Reducing the **administrative burden** on **service providers**

Planning in partnership

Individual outcomes

Sustainable service delivery

Streamlined **preferred service provider** process

Longer initial service agreement term

Minimum **three months** notice period

service providers and **service users** in service planning and co-design



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DCSP Policy

Planning in Partnership

Steven Hill

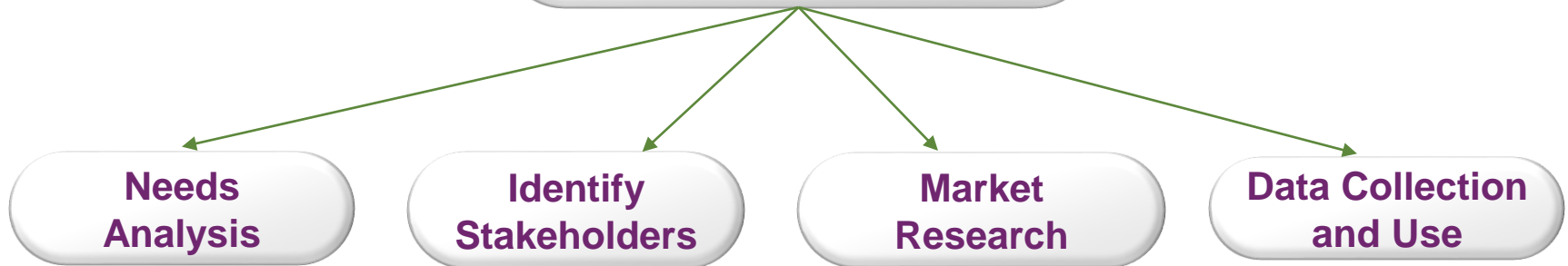
Funding and Contracting Services
Government Procurement

Planning in Partnership

Planning in Partnership

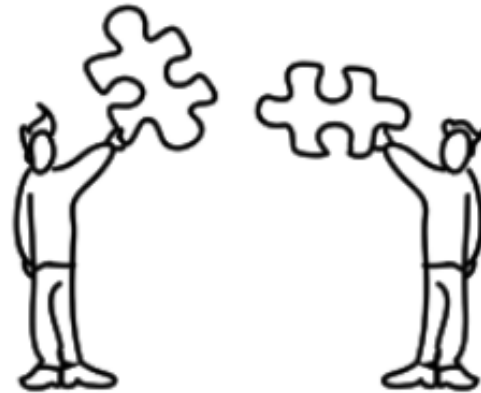


Community Outcome*



* To align with each Public Authority's strategic objective

Stakeholder Engagement and Co-Design



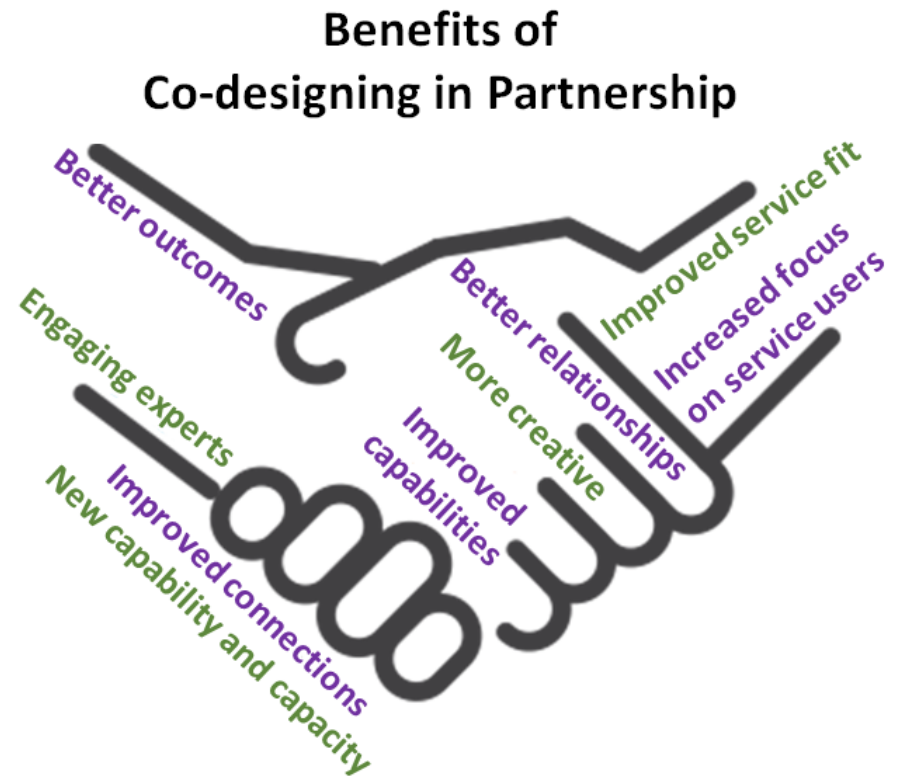
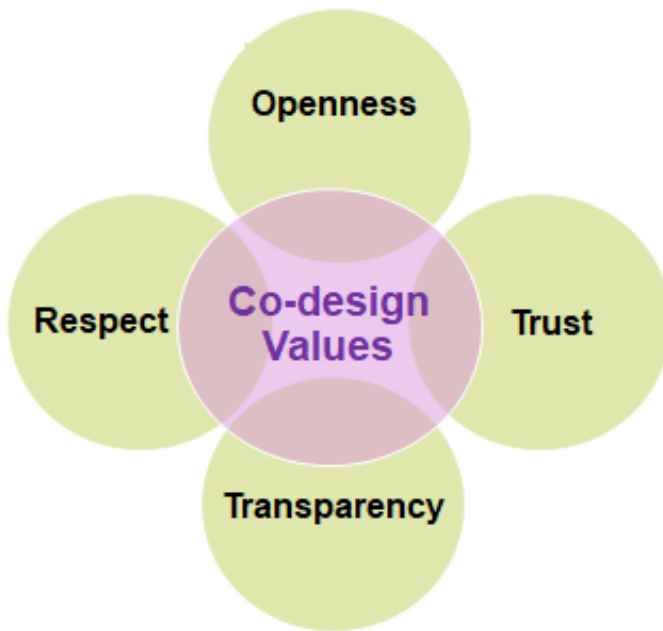
Public Authorities

**Service Providers
/ Service Users**

Stakeholder engagement means to undertake a planned process of working with identified stakeholders to achieve a defined purpose. – *DCSP Policy, Definitions*

Co-design means to collaboratively design services with service users, organisations and service providers, and public authorities. – *DCSP Policy, Definitions*

Co-Design Approach and Benefits





Message from

The Honourable Ben Wyatt MLA LLB MSc
Treasurer; Minister for Finance; Energy; Aboriginal Affairs





Panel

- **Grahame Searle** Director General, Department of Communities
- **Michelle Scott** Chairperson, Supporting Communities Forum
- **Kate Ingham** Director, Department of Finance
- **Michelle Andrews** Deputy Director General, Department of the Premier and the Cabinet
- **Tim Marney** Commissioner, Mental Health Commission
- **Louise Giolitto** Chief Executive Officer, WACOSS

Funding and Contracting Services (FaCS)

- Policy and practice advice to both sectors
- Update community services procurement templates and guides
- Implement policy - education and training workshops
- Supporting Communities Forum – sub groups
- Government Community Services Procurement Leaders Council
- Community Services Procurement Review Committee
- Relationship building and dispute resolution
- Capacity building grants



Questions

If you have any questions in relation to the DCSP Policy or procuring community services, please contact FaCS:

Tel: 08 6551 1515

Email: fundingandcontracting@finance.wa.gov.au

Webpage: www.finance.wa.gov.au





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